

RMA Form

FOR INTERNAL USE:

RMA#: _____ Date Issued: _____

Issued By: _____

Reason for Exchange/Notes:

Ship To:

Name:

Address:

Phone: ())

Fax: ())

Original Ship To (if different):

Name:

Address:

Phone: ())

QTY	ITEM	DESCRIPTION	Test	Repair
	NEX300vi	NexCom 300vi Internal card Modem		
	ZolEx	Zoltrix Rainbow External Modem		
	ZolPCI	Zoltrix Internal PCI Spirit Modem		
	SimPC / RadPCM	PCMCIA Modem		

We will review this form, contact you if we have any questions, or fax it back with the return authorization number if there are no questions.

Please refer to warranty information for warranty returns.

You should only send the modem back unless you are returning for credit. Credit returns, please send a copy of your original invoice with this form.

RMA SHIPMENT CHECKLIST (internal use only):

Ship this RMA unit with the following:

- ___ Modem only
- ___ UPS form(s)
- ___ NexTalk disks/manual
- ___ Everything included with new unit (modem plus all disks, cords, manuals, etc.)
- ___ Other: _____

ORIGINAL UNIT RECORD

Serial # of Returned Unit: _____

Date Returned: _____

Original unit serial#: _____

comport: _____ IRQ: _____

SHIPPING RECORD

Serial # of New Unit: _____

Date Shipped: _____

Shipped Via: _____

(For NXi Internal Use)